



1. In order to process your grant payment, Emergency Assistance Foundation will ask you to select a payment method and provide relevant information. You will receive an email from donotreply@jpmorgan.com with the subject line "You Have Received a Grant Payment From Emergency Assistance Foundation, Inc." Click the 'Register & Accept' button in the email to begin the process of creating an account in the J.P. Morgan payment portal.

Note: Be sure to look for the email in any filtered Inboxes and spam or junk folders.

2. On the registration page, complete the registration form and then click the 'Agree & Complete Registration' button to create your account.

Note: Entering a mobile phone number is optional. Do not enter a phone number where you cannot receive texts, or it may cause an issue if two-step verification is required during future logins. Two-step verification can otherwise be handled via email.

You Have Received a Grant Payment

Your Grant payment is able to be viewed and accepted online.

As a new user, you will need to complete a simple registration so you can securely view and accept your Grant payment.

Emergency Assistance Foundation
Grant Payments

Amount to be paid (USD):
[REDACTED]

Action Needed By:
November 03, 2025

Payment Number: [REDACTED]

Recipient: [REDACTED]

Additional Details

Memo	Miscellaneous Grant
Fund Name	[REDACTED]

REGISTER & ACCEPT

Register To Get Started

About You

First Name (required)
[REDACTED]

Last Name (required)
[REDACTED]

Email Address (required)
[REDACTED]

Country
[Dropdown menu]

Mobile Phone
[REDACTED]

Create a Password

Your New Password required

AGREE & COMPLETE REGISTRATION

3. On the 'Dashboard' screen of your account, click the 'Accept Payment' button.

Amount to Accept (USD)
[REDACTED]

Accept Payment By
Monday, November 03, 2025

Recipient: [REDACTED]

ACCEPT PAYMENT



4. On the 'Payment Details' screen that appears, click the 'Continue' button.

The screenshot shows the 'Accept Payment' screen with a progress bar at the top indicating four steps: 1. Details (active), 2. Method, 3. Summary, and 4. Confirmation. The main content area is titled 'Payment Details' and contains the following information:

- Emergency Assistance Foundation**
EAF Grant Payments
- Amount to Accept (USD)**: [Redacted]
- Accept Payment By**: Monday, November 03, 2025
- Memo**: Miscellaneous Grant
- Fund Name**: [Redacted]

At the bottom right, there are two buttons: 'CANCEL' and 'CONTINUE'.

5. On the 'Select a Method of Payment' screen that appears, click the drop-down arrow next to your preferred payment method and provide all required information. Available payment methods are outlined on the next page of this guide, and you can also click the 'Learn More' links in the payment portal for a description of each payment method.

The screenshot shows the 'Accept Payment' screen with a progress bar at the top indicating four steps: 1. Details, 2. Method (active), 3. Summary, and 4. Confirmation. The main content area is titled 'Select a Method of Payment' and contains the following information:

- Your Personal Wallet**
No Saved Accounts
Add a New Account to your Personal Wallet

Below this, there is a list of payment methods, each with an icon, a description, a 'Learn More' link, and a drop-down arrow:

- New US Bank Account [Learn More](#) ▼
- New Debit Or Credit Card [Learn More](#) ▼
- New Zelle Account [Learn More](#) ▼
- New PayPal Account [Learn More](#) ▼
- New Venmo Account [Learn More](#) ▼

**Available payment methods include:**

- **US Bank Account:** Receive money in your bank account using the Routing Number and Account Number tied to your Checking or Savings account. Money will be deposited in your bank account within 1-3 business days.
- **Debit or Credit Card (Push to Card):** Receive money to your account within minutes using your Visa or Mastercard branded bank debit card or reloadable prepaid card.
 - Not Accepted:
 - Credit cards
 - Non-registered, non-reloadable prepaid cards
 - Discover, American Express, or Diners Cards
 - Health Savings Account cards
 - Gift cards
- **Zelle:** Receive money in your bank account within minutes using the phone number or email tied to your registered and verified Zelle account.
 - For additional information or to set up a Zelle account visit www.zelle.com.
- **PayPal (Push to Wallet):** Receive money in your PayPal account using the phone number or email address tied to your registered and verified PayPal account.
 - For additional information or to set up a PayPal account, visit www.paypal.com/us/digital-wallet/send-receive-money?locale.x=en_US.
- **Venmo (Push to Wallet):** Receive money in your Venmo account using the phone number tied to your registered and verified Venmo account.
 - For additional information or to set up a Venmo account, visit www.venmo.com.

Payment Method Notes:

- *If an address is required, enter it exactly as it appears in your payment account to avoid payment complications. For example, if your apartment number is on the second line of your address in your PayPal or Venmo account, enter it in the 'Postal Address 2' field. Or, if it is included in the first line of your address in your PayPal or Venmo account, enter the entire street address in the 'Postal Address 1' field.*
 - *Note: To save a payment method for potential future grant payments, check the box next to 'Save for Future Payments?'*
6. After entering and double checking all required information for your preferred payment method, click the 'Continue' button.
 7. On the 'Summary' screen that appears, ensure that all information provided is accurate. Use the 'Edit' buttons to go back and correct information if needed. When you are ready to authorize the payment, click the 'Submit' button. You will see a confirmation page and will also receive an email confirmation.

Authorization

By submitting, you authorize Emergency Assistance Foundation, Inc. to credit the specified account or payment method for the amount(s) and on the payment date listed above.

Questions? Email Emergency Assistance Foundation at applicantssupport@emergencyassistancefdn.org or call (855) 688-0616

To log in any time after registering, visit <https://concourse.jpmorgan.com/emeassifo/login.html>.

