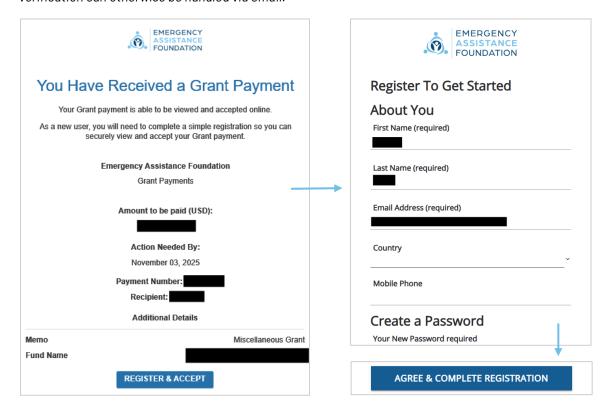
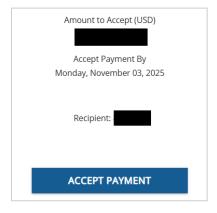


- In order to process your grant payment, Emergency Assistance Foundation will ask you to select a
 payment method and provide relevant information. You will receive an email from
 donotreply@jpmorgan.com with the subject line "You Have Received a Grant Payment From Emergency
 Assistance Foundation, Inc." Click the 'Register & Accept' button in the email to begin the process of
 creating an account In the J.P. Morgan payment portal.
 - Note: Be sure to look for the email in any filtered Inboxes and spam or junk folders.
- 2. On the registration page, complete the registration form and then click the 'Agree & Complete Registration' button to create your account.

Note: Entering a mobile phone number is optional. Do not enter a phone number where you cannot receive texts, or it may cause an issue if two-step verification is required during future logins. Two-step verification can otherwise be handled via email.



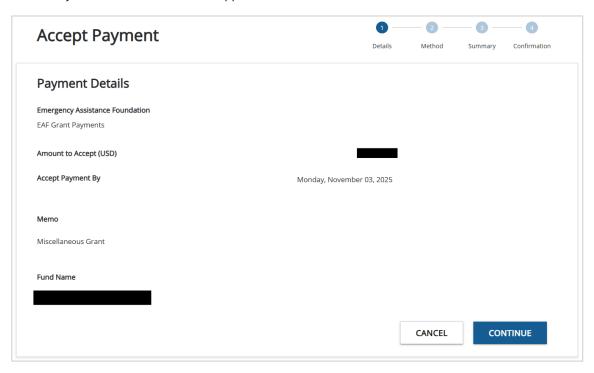
3. On the 'Dashboard' screen of your account, click the 'Accept Payment' button.



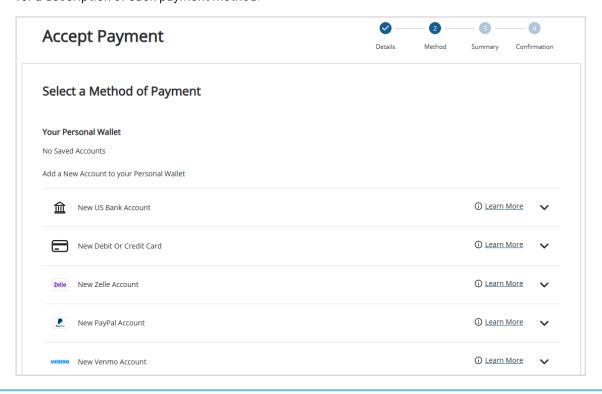




4. On the 'Payment Details' screen that appears, click the 'Continue' button.



5. On the 'Select a Method of Payment' screen that appears, click the drop-down arrow next to your preferred payment method and provide all required information. Available payment methods are outlined on the next page of this guide, and you can also click the 'Learn More' links in the payment portal for a description of each payment method.





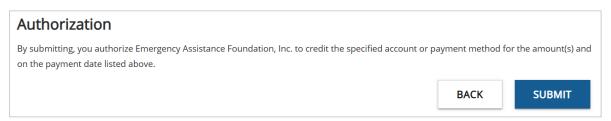


Available payment methods include:

- **US Bank Account:** Receive money in your bank account using the Routing Number and Account Number tied to your Checking or Savings account. Money will be deposited in your bank account within 1-3 business days.
- **Debit or Credit Card (Push to Card):** Receive money to your account within minutes using your Visa or Mastercard branded bank debit card or reloadable prepaid card.
 - Not Accepted:
 - Credit cards
 - Non-registered, non-reloadable prepaid cards
 - Discover, American Express, or Diners Cards
 - Health Savings Account cards
 - Gift cards
- **Zelle:** Receive money in your bank account within minutes using the phone number or email tied to your registered and verified Zelle account.
 - o For additional information or to set up a Zelle account visit www.zelle.com.
- **PayPal (Push to Wallet):** Receive money in your PayPal account using the phone number or email address tied to your registered and verified PayPal account.
 - For additional information or to set up a PayPal account, visit <u>www.paypal.com/us/digital-wallet/send-receive-money?locale.x=en_US</u>.
- **Venmo (Push to Wallet):** Receive money in your Venmo account using the phone number tied to your registered and verified Venmo account.
 - o For additional information or to set up a Venmo account, visit <u>www.venmo.com</u>.

Payment Method Notes:

- If an address is required, enter it exactly as it appears in your payment account to avoid payment complications. For example, if your apartment number is on the second line of your address in your PayPal or Venmo account, enter it in the 'Postal Address 2' field. Or, if it is included in the first line of your address in your PayPal or Venmo account, enter the entire street address in the 'Postal Address 1' field.
- Note: To save a payment method for potential future grant payments, check the box next to 'Save for Future Payments?'
- 6. After entering and double checking all required information for your preferred payment method, click the 'Continue' button.
- 7. On the 'Summary' screen that appears, ensure that all information provided is accurate. Use the 'Edit' buttons to go back and correct information if needed. When you are ready to authorize the payment, click the 'Submit' button. You will see a confirmation page and will also receive an email confirmation.



Questions? Email Emergency Assistance Foundation at applicantsupport@emergencyassistancefdn.org or call (855) 688-0616

To log in any time after registering, visit https://concourse.jpmorgan.com/emeassifo/login.html.



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