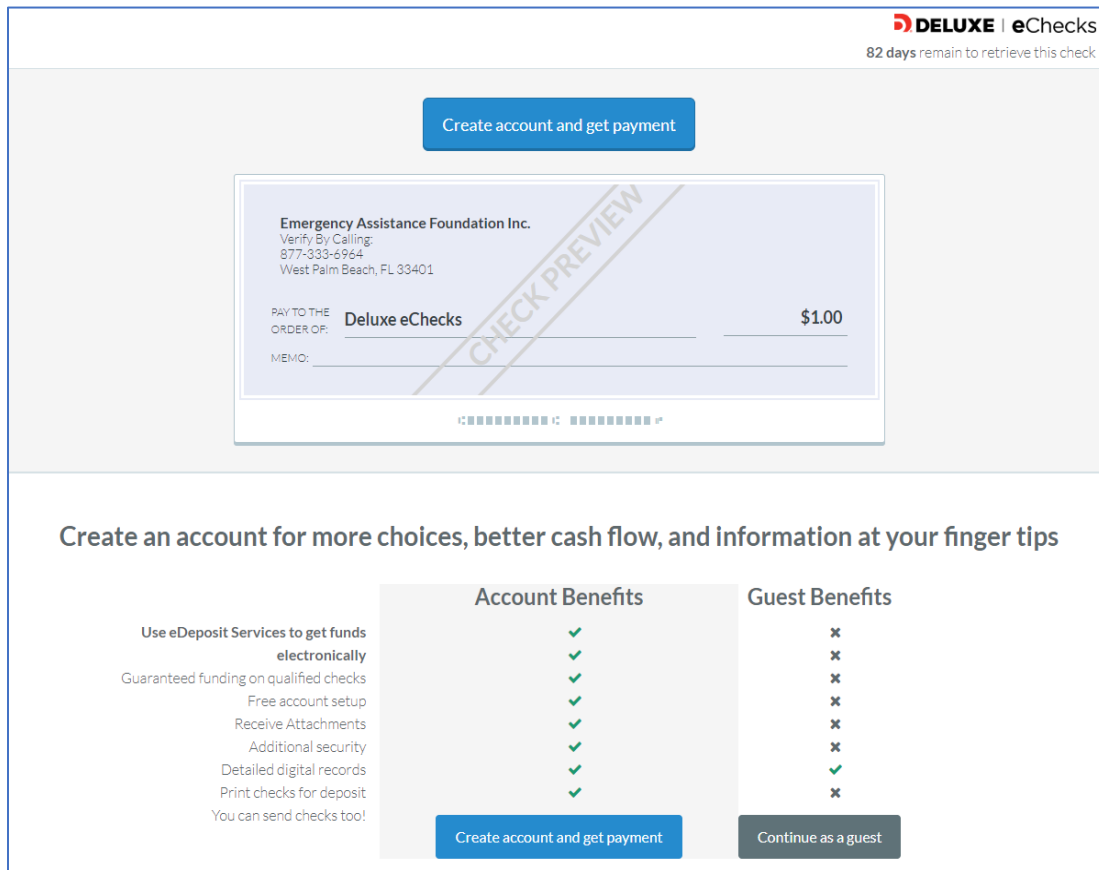




- When your payment is processed you will receive an email from app@echecks.com with the subject line "Here's your check from Emergency Assistance Foundation Inc."
 - Remember to add app@echecks.com to your email contact list so the eCheck does not go to your junk folder.
- Click the link in the email to see a preview image of the payment and scroll down the page to choose your retrieval method.



- Choose to access your payment [as a guest](#) or with a [free account](#).
 - EAF recommends that you choose a payment method with no processor fee if possible. To avoid a fee, print your check and cash it or deposit it directly with your bank.
 - If you are retrieving your check as a guest, be sure your device is connected to a printer.
 - You can choose to eDeposit your check for a small fee collected by the processor. To do so, you will need to create an account with Deluxe and transfer the funds. If you would like to see if your eCheck is eligible for eDeposit, please create an account and access your check through your lockbox. There are several options that may be available to you:



Instant Funds will ask you to enroll a debit card to transfer your payment to the associated bank account for a 2.99% processor fee (\$2.50 minimum).

- Prepaid debit cards are not eligible for this service.
- When entering your debit card information, be sure to enter it accurately, as you will only be asked for it once.

Direct Deposit will ask you to enroll a bank routing and account number to transfer your payment to that bank account for a 1.99% fee (\$2.50 minimum).

- When entering your information, be sure to enter the numbers accurately and as they appear on the bottom of your checks, including any leading zeros.

Deposit to PayPal will ask you to link an already-created PayPal account to the Deluxe Payment Exchange website and transfer your payment to that account for a 2.99% fee (\$2.50 minimum).

- When entering the email address associated with your PayPal account, be sure to enter it accurately, as you will only be asked for it once.

Please do NOT select Send Checks or Add Checking Account unless you are a business and intend to send eChecks as a form of payment.

QUESTIONS?

If you have questions related to your eCheck, please call Deluxe at 877.333.6964 or email support@deluxechecks.com.

If you have other questions unrelated to your eCheck, please call Emergency Assistance Foundation (EAF) at 866.308.7838 or email applicantssupport@emergencyassistancefdn.org.

If your financial institution has questions related to confirming funds availability, please call Iberia Bank at 561.514.4900.