



1. In order to process your payment, Emergency Assistance Foundation (EAF) will request your banking information via email. The request will come from EAF Western Union (WesternUnion@EmergencyAssistanceFdn.org). Be sure to check filtered inboxes and spam/junk folders.
2. When you receive the email from EAF Western Union, you will need to provide your bank account information by completing the International Bank Account Information Form at this link: <https://gpm.westernunion.com/R/EA2267>.

When completing the form, you will need to provide the following information. If you are unsure about any of the required information, please contact your bank.

- Your unique Payment ID (will be included in the email from EAF Western Union)
- The exact name listed on your bank account
- Your bank account number
- The routing/transit number for your bank (in some areas an IBAN may be required)
- Your bank's name and address
- Your full name, date of birth, and address

WesternUnionWU EMERGENCY ASSISTANCE FOUNDATION

International Bank Account Information Form

Emergency Assistance Foundation, Inc.

Emergency Assistance Foundation, Inc. has partnered with Western Union Business Solutions to issue grant payments via international wire to your bank account. If you do not have a bank account, please consider submitting a [Cash Pickup Form](#). A new window will open.

If questions arise while completing the form, please review [Frequently Asked Questions \(FAQ\)](#) and work directly with your bank to ensure all required fields are accurate. You may also contact the Western Union Global Pay Customer Service center via epayvendormangement@westernunion.com

IMPORTANT NOTE: You will receive a confirmation email once a payment has been made to the bank account you have provided. Please note that entering incorrect account information may result in a delay or loss of funds. Emergency Assistance Foundation, Inc. and Western Union Business Solutions claim no liability for any payments submitted using erroneous account information entered by the user.

Payment ID.*

Your Payment ID is included in the email notification you received.

Bank Country.*

3. If you do not have a bank account, you can collect the payment in person at a Western Union Retail location by completing the Cash Pickup Form (<https://gpm.westernunion.com/R/EA2267-RP>) instead of the International Bank Account Information Form.
4. After submitting the form, your screen will display a "Successful Submission" message. **Please do not submit more than once, as duplicate submissions will delay your payment.** If your submission is incomplete, you will hear directly from Western Union. Otherwise, you can expect to receive your payment within 10 business days.

QUESTIONS?

If you have any questions while completing a Western Union form, please email the Western Union Global Pay Customer Service center at epayvendormangement@westernunion.com.

For questions related to your grant, please contact EAF at 1-888-303-4369 or email applicantssupport@emergencyassistancefdn.org.